

Project Brief: ACE



ACE: A La Carte Enrollment

Credit Union-Specific

Each ACE project is a custom initiative, in which the Maestro team integrates the specific third-party services of your credit union's choice to develop an enrollment process that meets your requirements. Your credit union's business rules, processes, and policies dictate the workflow of the process. Once the project is complete, data need only be entered once during account opening, with the system feeding the information to all of the software applications that need it, in the order your credit union has determined.

Flexible Approach

The Maestro team recognizes that some credit unions prefer a different workflow for enrollment based on the delivery channel involved. Our ACE Project enables you to tailor the enrollment workflow to each delivery channel – including branch, Web and call center.

Tremendous Choice

Maestro works with many third-party providers, offering functionality that is critical to a fast, streamlined, and compliant enrollment process, placing you in control when it comes to choosing the services you integrate into the process. Maestro offers a choice of multiple providers for services such as:

Enrolling new credit union members and opening new accounts has grown increasingly complex, thanks to the combination of regulatory requirements and member demands. The more steps and systems involved, the greater the need to ensure a fast, streamlined, and consistent process.

Helping your credit union achieve these goals is the role of the Maestro ACE (A La Carte Enrollment) Project.

The Maestro ACE Project enables your credit union to greatly improve enrollment workflow at a low cost of entry, by integrating all of the services required for fast, accurate, efficient, and compliant member enrollment.

- Identity verification
- Fraud checking
- OFAC / Patriot Act queries
- Social security number verification
- Checking your Charge-off system
- Knowledge-based authentication
- Address standardization
- Lending product cross-selling capabilities
- Automated storage of all results to Optical

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ACE Features:

- Credit union-specific
- Results-oriented
- Third-party integrated
- Flexible
- Cost-effectively priced
- No per-account fees
- Enables improved accuracy & efficiency
- Improves compliance

Rapid Delivery

Maestro already has numerous enrollment-related interfaces developed and available for delivery on a fast timeframe. The availability of off-the-shelf interfaces for the functions critical to enrollment means you can implement your project sooner and more cost-effectively. Where needed, the Maestro team is also available to develop new interfaces to third-party products not already supported.

Cost-Effective Pricing

The ACE pricing structure makes it affordable for any sized credit union to gain an improved enrollment workflow. Once your credit union purchases the desired functionality, it can be used to open an unlimited number of accounts, without incurring per-account fees.

High-Impact Results

The Maestro ACE project can deliver extremely beneficial results that have an immediate impact on your credit union operation. Credit unions that have implemented ACE are improving accuracy, speeding member service, increasing staff efficiency, and ensuring their processes are fully compliant with the many regulations that govern account opening. The project also ensures that your staff applies your credit union's business rules to account opening every time.

Arrange for a demo today! Contact

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